



HOMEOWNER NEXT STEPS

Setting up your JascoPro Series lighting system

1. Establish an internet connection
 - 2.4GHz network required
 - Appropriate Wi-Fi coverage required for product functionality
2. Schedule an appointment with your white-glove service provider

Your white-glove service provider

Preparing for white-glove service

1. Download the JascoPro Series app
2. Create an account in the app using a personal email address
3. Locate your QR code sheet with device pairing codes (see back page for more info)

SCAN TO LEARN MORE



FREQUENTLY ASKED QUESTIONS

Can I use any light bulb?

JascoPro Series smart LED bulbs offer a collection of features unlike other bulbs. These benefits are only available through our bulbs in your JascoPro Series circadian lighting system.

Can I set different light preferences for separate rooms?

Yes, JascoPro Series circadian lighting can be controlled independently or grouped to meet your needs. Smart bulbs offer adjustable color temperatures and brightness. In-wall smart controls support custom scenes to create the perfect ambiance for any task. The ecosystem works together seamlessly for a hassle-free circadian lighting network.

Can SmartCycle be turned on or off as needed?

SmartCycle is easily enabled and disabled in the JascoPro Series app.

Can my lights turn on automatically?

Yes, SmartCycle automatically turns on and adjusts lighting throughout the day. Schedules and automations also control lights through a variety of factors, like time, weather, location and more.

Does SmartCycle work with ceiling fans?

If your ceiling fan requires A19 bulbs and does not have its own in-wall controller, JascoPro Series smart LED bulbs can be installed to use SmartCycle. Fans with integrated light kits are not supported.

I work at night, can SmartCycle match my schedule?

Yes, SmartCycle settings can be adjusted to match any schedule.

Where can I purchase more or replacement JascoPro Series products?

Contact your white-glove service provider or visit jascopro.com to purchase JascoPro Series products.

Do my Wi-Fi-enabled devices work if my router goes out?

No, router functionality is required for Wi-Fi devices.

How do I use my QR code sheet?

- Pairing — Place your device in pairing mode, open the JascoPro Series or other Matter-enabled app, follow the app instructions for adding devices, and scan the QR code for your product.
- New devices — When you purchase JascoPro Series products, place the QR code in the designated space and fill out the info lines.
- Keep the QR code sheet in case your devices unpair from your network.

Who do I call for customer assistance?

- White-glove service provider — see contact info section
- U.S.-based dedicated support is available at 1-833-981-0170, M-F, 7 a.m.-8 p.m. Central Time.v